

ROOM DIRECTORY

DEAR GUESTS,

We are delighted to welcome you to the Royal Tulip Warsaw Centre. We would like to invite you to learn more about our facility and the services and amenities offered.

Royal Tulip Warsaw Centre Team

USEFUL INFORMATIONS:

- 🌸 Check-in/check-out: 15:00 – 12:00
- 🌸 High-speed WIFI internet access is available free of charge in the whole building.
- 🌸 **Smoking is strictly prohibited** throughout the property.
- 🌸 Our air conditioning system works only when the windows are closed.
- 🌸 The coffee maker available in the room also has a kettle function.
- 🌸 Complimentary coffee and tea boxes are refilled daily during housekeeping service. Additional servings are available for purchase at the Reception Desk.

Royal Tulip Warsaw Centre, Grzybowska 49 Street, 00-844 Warsaw



www.unique-hotels.pl



[RoyalTulipWarsawCentre](https://www.facebook.com/RoyalTulipWarsawCentre)



[royal.tulip.warsaw.centre](https://www.instagram.com/royal.tulip.warsaw.centre)

ROYAL TULIP

WARSAW CENTRE

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ROYAL TULIP

WARSAW CENTRE

MOZAIKA – A RESTAURANT HIDING THE SPIRIT OF WARSAW

The Mozaika restaurant at the Royal Tulip Warsaw Centre is strongly rooted in the history of the place where it is located. You will find there the spirit of Warsaw and references to its city districts. Design with a Warsaw soul is not everything. The culinary DNA of Mozaika includes the classics of Polish cuisine. The original dishes of the excellent Chef Tomasz Koprowski delight with taste, texture and form of serving.

The Mozaika restaurant is the heart of the concept consisting of a restaurant and a bar area and deli, where you can find products that are used by the restaurant and bar on a daily basis. They are dominated by the top quality products reign supreme, from proven regional suppliers.



I invite you to taste our kitchen,
Koprowski Tomasz | Executive Chef

MOZAIKA RESTAURANT | BAR | DELICATESSEN

Book a table | contact us

We invite you to contact us and make reservations by e-mail or phone:

TEL.: ROOM SERVICE – 0163 MAIL: mozaika@unique-hotels.pl

Grzybowska 49 Street, Royal Tulip Warsaw Centre, 00-844 Warsaw



[mozaika.warszawa](https://www.facebook.com/mozaika.warszawa)



[mozaika.warszawa](https://www.instagram.com/mozaika.warszawa)

A.....

ADAPTERS | CONVERTERS The voltage in Poland is 230 V and the current operates at 50 Hz. Should you require an adapter or a voltage converter, please contact the Reception.

AIR CONDITIONING AND HEATING All guest rooms have individual air conditioning which can be regulated using the control panel on the wall. Please contact the Reception for further assistance.

B.....

BABY FACILITIES Baby cots and baby equipment is available upon request and can be arranged by contacting Housekeeping or Reception.

BOTTLE OPENER A bottle opener | corkscrew can be found in a drawer in the kitchenette.

C.....

CAR RENTAL SERVICE Please contact the Reception for self-drive or limousine service arrangements. We recommend making reservations in advance.

CHECK-OUT The check-out time is 12 noon. If you require a late check-out, please contact the Reception to obtain information about the availability and costs involved.

CREDIT CARDS We accept all major credit and debit cards: American Express, MasterCard, Visa and Maestro.

D.....

DO NOT DISTURB SIGN We will respect your privacy when we notice the 'Do Not Disturb' sign hanging on your door. We will call your room after 2 p.m. to find out whether you wish your room to be cleaned and we will accept the time convenient for you. You may also call Housekeeping or Reception whenever you wish to set the cleaning time.

DRY CLEANING See 'Laundry'.

E.....

ELECTRICITY The power supply is 230 V. Please contact the Reception if you require a converter.

EXPRESS CHECK OUT Express check-out is available upon request. Please contact the reception for more information.

F.....

FIRE AND SAFETY Guest safety is of prime importance. Your guest room is equipped with a smoke. Our security team is available 24 hours a day, seven days a week.

FIRST AID KIT If you require a first aid kit, please contact the Reception team.

FLOWERS Orders and deliveries can be arranged by Reception

H.....

HAIRDRYER A hairdryer can be found in your bathroom.

HOUSEKEEPING SERVICES For sewing kits, additional blankets, pillows or toiletries, please contact Housekeeping. Our rooms are cleaned on a daily basis from 8:00 to 16:00. If you wish to adjust the cleaning time to your schedule, please feel free to contact Housekeeping.

I.....

ICE Whenever you wish to order ice for your drinks, the room service team will be happy to assist you.

INFORMATION For general information, please contact Front Office Department.

INTERNET AND WI-FI Wireless internet access is available throughout the hotel. The service is complimentary for our Guests.

IRONING All rooms are equipped with an iron and ironing board.

J.....

JOGGING Please contact the Reception desk who has details of a jogging route through the major parks and offers a jogging map.

K.....

KEYS If you lose your room key, please contact the reception, who will supply you with a replacement key upon production of your ID. For your own security, the previous key will be cancelled.

L.....

LAUNDRY | DRY CLEANING The hotel provides laundry and dry-cleaning services. Please place your items in the laundry bag provided, complete the form and contact Housekeeping or Front Office Team. If you wish your laundry/dry-cleaning to be returned the same day, please contact Housekeeping to collect it before 09 a.m. Then your clothes will be returned after 8 p.m. Express service is available with a 100% surcharge. You may find the laundry bag and a detailed pricelist in your wardrobe.

LIMOUSINE | CHAUFFEUR DRIVEN CAR Please contact Reception team, who will make the necessary arrangements.

LOST AND FOUND Please report any lost or found item to our Front Office Team.

M.....

MAIL Mail arriving for you will be delivered to your Guest room. Please contact Reception for the dispatch of outgoing mail.

MASSAGES To book a massage in our massage room, please contact Front Office Team.

MESSAGES Any message left for you will be delivered in writing to your room as soon as possible.

ROYAL TULIP

WARSAW CENTRE

MEETING AND BANQUET ROOMS Our meeting facilities offer a complete range of solutions for events and conferences for up to 100 participants. Our experienced team will assist you with every aspect of creating a memorable event. Please contact the Sales team for any further information: Julia Syska | Senior Sales Manager | +48 538 186 655 | julia.syska@unique-hotels.pl

P.....

PARKING | GARAGE An underground garage on level - 3 is available for Guests use. Parking services are extra paid. For more information, please contact the Reception Desk.

P E T S Pets are accepted and welcome in our establishment. Please contact the Reception for applicable charges and additional details.

P H O T O C O P Y I N G Photocopying is available via the Reception. Please note that a charge may apply.

P I L L O W M E N U There is a variety of pillows and duvets available for your comfort. For more information, please contact the Reception Desk.

R.....

RACK RATES

STANDARD ROOM 1200 PLN | JUNIOR ROOM 1450 PLN

FAMILY ROOM 1600 PLN | SUITE 1800 PLN

R E C E P T I O N The reception team is available 24 hours a day to welcome you to the hotel and assist you during your stay.

R E S E R V A T I O N S Our in-house reservations team is available Monday to Friday from 09:00 to 17:00. Our reception team will be delighted to assist you outside of these hours. Alternatively, reservations may be made online by visiting www.unique-hotels.pl

S.....

S A F E S In-room safes are located in the wardrobe of your room. The hotel cannot accept liability for any items left in the room.

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WARSAW CENTRE

SECURITY The hotel security guards are on duty 24 hours a day and there is a network of security cameras monitoring all public areas in the hotel.

SHOE CLEANING A shoe-shine tissues are available in the wardrobe in your room.

SIGHTSEEING AND LOCAL ATTRACTIONS The Front Office Team has the very latest information on sightseeing tours and the opening hours of all the major attractions. Please do not hesitate to contact them for any information you require.

SMOKE FREE POLICY In accordance with Polish law, Royal Tulip Warsaw Centre is a smoke-free facility. Smoking is completely prohibited throughout the building. This prohibition applies to all hotel guests, staff and visitors to our facility. A fee of 500 PLN will be charged for violation of the above prohibition.

STATIONERY Writing paper and a pencil can be found on the night table. For additional supplies, please contact the Reception.

T.....

TAXI To order a taxi, please contact the Reception. To avoid delays during rush hours, we recommend notifying the team at least twenty minutes prior to your departure.

TELEPHONE For an outside line, dial the requested number. See 'INTERNET AND TELEPHONE CONNECTIONS' on page 8.

W.....

WAKE-UP CALL Please contact the Reception desk to arrange a wake-up call for you.

INTERNET AND TELEPHONE CONNECTIONS

If you need to stay in constant contact with the world, Royal Tulip Warsaw Centre will provide facilities and services of the highest quality. Please review the following information.

HOTEL INTERNAL LINES

- 👑 RECEPTION DEPARTMENT - 0000
- 👑 RESERVATIONS DEPARTMENT - 0122

ROYAL TULIP

WARSAW CENTRE

 SALES DEPARTMENT – 0142

 ROOM SERVICE – 0163

TELEPHONE CONNECTIONS BETWEEN ROOMS

Please dial 0 (zero) followed by room number [free calls]

NATIONAL TELEPHONE CALLS

Please dial local area code followed by a telephone number, e.g. Krakow: 012+ number. [paid calls, pricelist available at reception]





INTERNATIONAL CALLS

Please dial country code followed by a telephone number.
[paid calls, pricelist available at reception]

SECURITY

At Royal Tulip Warsaw Centre, the safety and security of our Guests and employees are key priorities. Therefore, you are kindly requested to take a few minutes to read the information below. It might be useful in case of emergency. Thank you for your understanding and cooperation.

EMERGENCY TELEPHONES

-  Police 997
-  Ambulance 999
-  Fire department 998
-  European emergency number 112



To call hotel security or medical services, please contact Reception.

We recommend using the safe in your room to keep all your valuable belongings.

For your own safety, we advise you not to share your room key with another person. Make sure windows and doors are properly closed.

When you leave your room, make sure all electrical appliances have been turned off or unplugged.

On your floor all fire exits are clearly marked, but if there is heavy smoke you may have difficulty locating them. Please take the time to observe the following points:

-  Count the number of doorways between your door and at least two emergency exits,
-  Check the location of fire extinguishers/hoses and alarms in the corridor of your floor.